Share your feedback

We are gathering feedback from the community to understand public perspectives and drivers behind waste and resource recovery behaviours. These insights will help us continue to improve our services and become a more sustainable and liveable city.

Provide your feedback through our short survey below. Once completed, please return this survey by the closing date of 3 October 2025. Surveys can be returned by:

- Posting to PO Box 191, Ipswich QLD 4305 (Attn: Community Engagement team)
- Dropping off in person at 1 Nicholas Street, Ipswich
- Scanning a copy and emailing communityengagement@ipswich.qld.gov.au

Learn more about this project at http://shapeyouripswich.com.au/resource-recovery-experience

01. How important is recycling to you?

Tick one answer only	
	Very important
	Somewhat important
	Neutral
	Somewhat unimportant
	Cans or bottles collection or refund points

02. What type of recycling bin/s do you have at your residence?

Tick all that apply	
	240 litre recycling bin
	360 litre recycling bin
	Recycling skip bin
	No recycling bin available
	Other (please specify)

03. Over the past 6 months, which of the following recycling solutions have you used?

Tick the description that best fits your experience with each of the listed recycling solutions			
	Have disposed of items at this type of recycling facility	*Have not used this type of recycling facility, but am aware it is available*	*Not aware of this type of recycling facility*
Charity and second-hand stores or donation bins			
Cans or bottles collection or refund points			
Battery collection bins			
Ink cartridge recycling			
E-waste collection centres or bins			
Re-sell or give away second-hand goods			
Tyre recycling drop off locations			
In-store drop off recycling programs			
Used vehicle and machinery oil recycling services			
Paint and packaging collection points			
Bulk mail-in recycling programs			
Free disposal of e-waste, whitegoods, paint and co-mingle recyclables at Ipswich resource recovery centres			

04. How confident are you with what items can go into the yellow lid recycling bin?

Tick one answer only	
	Very confident
	Somewhat confident
	Neutral
	Somewhat not confident
	Not at all confident

05.Which of the below items can be placed into a recycling bin (known as the 'Recycle 5')

Tick all that apply	
	Aluminium cans
	Cardboard
	Food/liquids
	Glass
	Paper
	Plastic bags
	Plastic bottles and containers
	Plants
	Styrofoam
	Tissue
	Other (please specify)

06. Which barriers prevent your household from recycling?

Tick all that apply	
	I'm not sure what else can go into the recycling bin
	I need more information on what can and can't be recycled
	Hard to find clear instructions about how to recycle
	It can be too much effort
	I don't have enough time to do more or to look into it more
	It's easier to just use the general waste bin
	I sometimes run out of time to sort my rubbish
	My bin is always full / I need more frequent collection
	I need a better system in my home (e.g. separate bins in the kitchen)
	I don't have access to a regular kerbside recycling service
	There are limited or no facilities near me
	It is difficult for me to transport items / I don't have suitable transport to do so
	Other people in my household are not as committed as I am

	I don't believe we have anything extra that we can recycle
	Other (please specify)

07. What actions (if any) is reasonable for council to take when community members consistently put the wrong items (contamination) in the recycling bin?

Tick all that apply	
	Education and support
	Fines
	Cease of service
	Removal of recycling bins
	No action
	Other (please specify)

08. This year, have you seen any recycling advertising around Ipswich?

Tick all that apply	
	Billboards
	Bus shelters
	Bus backs
	Online/social media
	Through the mail
	In person events
	I didn’t see any advertising
	Other (please specify)

09. When putting your recycling in the bin, your items are:

Tick one answer only	
	Bagged in a plastic bag
	Bagged in a paper bag
	Placed straight into the recycle bin with no bagging
	I don't really think about it
	Other (please specify)

10.I feel that I have the information and resources necessary to follow best practice recycling in my household

Tick one answer only	
	Agree
	Somewhat agree
	Neutral
	Somewhat disagree
	Disagree

11. What information and resources would support your household in following best practice recycling? Consider how council, businesses, neighbours, or others may be able to assist.

12. I believe it is possible for Ipswich to achieve 100% contamination-free recycling citywide

Tick one answer only	
	Agree
	Somewhat agree
	Neutral
	Somewhat disagree
	Disagree

13. How do you think council could better support, inspire or guide the community to follow best practice recycling?

Community engagement

Help us engage the community effectively.

14. Thinking about your experience with this engagement, how easy or difficult was it to:

Tick the description that best fits your experience with each of the stages of engagement					
	Very easy	*Somewhat easy*	*Somewhat hard*	*Very hard*	*Unsure/Not applicable*
Find out about the opportunity to have your say					
Understand what the project is about					
See how community feedback might be used in council decisions					
Share your thoughts or feedback					
Understand the community engagement findings (from the April Resource Recovery Survey)					

15. Please share any comments about council's engagement activities

About you

Please complete these questions to help us know who has or has not been represented in this survey.

16. Which of the following statements best describes your household?

Select one answer only	
	Detached or semi-detached house
	Unit, apartment or townhouse
	Large property (greater than 10 hectares)
	Other (please specify)

17. Gender

Select one answer only	
	Male
	Female
	Other identity

18. Year of birth

19. Relationship to Ipswich

Tick all that apply	
	Work in Ipswich
	Live in Ipswich
	Visit Ipswich
	Own a business in Ipswich
	Pay rates in Ipswich
	Other (please specify)

20. Which suburb do you live in?

21. Cultural background

22. Access, equity and inclusion. Do you identify as any of the following?

Tick all that apply	
	A person with a disability, inclusive of mental illness
	A person identifying as LGBTIQA+
	A person speaking English as a second language
	None of the above

23. Thank you for completing this survey. If you would like to go into the prize draw for the chance to win one of four $100 e-gift vouchers, please provide your email so we can contact you if you are a winner.