IPSWICH CITY COUNCIL

CORPORATE PLAN 2026-2031



City of Ipswich



ACKNOWLEDGEMENT OF COUNTRY

Ipswich City Council respectfully acknowledges the Traditional Owners, the Jagera, Yuggera and Ugarapul People of the Yugara/Yagara Language Group, as custodians of the land and waters we share. We pay our respects to their Elders past and present, as the keepers of the traditions, customs, cultures and stories of proud peoples.

Under the *Local Government Act 2009*, a corporate plan is the local government's key strategic planning document that outlines its long-term vision, priorities and objectives for the local government area. In accordance with the *Local Government Regulation 2012*, it must be prepared as a 5-year plan that guides decision-making and ensures the annual budget and operational plan are aligned with, and consistent with, the strategic direction set by this document.

An electronic version of this report is available to view or download on the City of Ipswich website: **Ipswich.qld.gov.au**

You can request a printed copy or provide feedback by contacting us on **(07) 3810 6666** or **council@ipswich.qld.gov.au**

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MAYOR'S MESSAGE



Ipswich is a community on the rise. We're Queensland's fastest-growing council, growing by 3.5 per cent each year, and forecast to grow faster than any other council area in the state over the next 20 years.

We are a city of 275,000 people - double our population since 2006. By 2046, we're expected to double again to more than 535,000 residents.

That growth is both our biggest challenge and our greatest strength. The Ipswich City Council Corporate Plan 2026–2031 sets out how we will manage the challenges and build on the opportunities.

It reflects what our community told us matters most through a significant public consultation process, and provides a clear, community-led roadmap for Ipswich's future.

The plan supports growth that is sequenced, sustainable and fair. It sets out four themes for the next five years:

- Vibrant and Growing
- Safe, Inclusive and Creative
- Natural and Sustainable
- Trusted and Leading Organisation.

Each theme sets a strategic direction, the outcomes we are working towards, what council will do to deliver them, and the indicators we will use to measure progress. It's a deliberate, disciplined approach, because we are serious about delivering the community's long-term vision.

This is part of broader work to ensure council has a modern vision, and the right tools to shape how our city grows.

Last year, our Planning and Regulatory Services team delivered one of council's biggest policy reforms in years: the new Ipswich City Plan 2025.

It guides where, when and how Ipswich develops over the next 20 years, covering everything from flood mapping to key growth areas. It also takes bold steps to respond to growth by enabling a greater diversity of housing.

We are also focused on identifying and attracting game-changing projects, and then delivering them, not just talking about them.

For every tax dollar raised in Australia, 81 cents goes to the Australian Government and 16 cents to State Government, leaving local government receiving only three cents of that tax dollar. That is why council will continue to advocate to ensure we receive our fair share of the critical government funding needed to support our growing community.

Since 2020, council's renewed advocacy has secured hundreds of millions of dollars in Queensland and Australian Government investment, including business case funding for the Ipswich Second River Crossing and the Ipswich to Springfield Central Public Transport Corridor, funding towards a new Mount Crosby Road Interchange, and upgrades to the Amberley Interchange.

These wins won't close our infrastructure funding gap overnight, but they show what disciplined planning and sustained advocacy can do to deliver for our city.

The Ipswich City Council Corporate Plan 2026–2031 is central to that work, helping ensure residents feel safe, can access the services they need, and live in a city that supports business and jobs.

Mayor Teresa Harding
City of Ipswich

CEO'S MESSAGE



A new Corporate Plan is a significant achievement for any organisation. Through the direction it sets for the organisation, it builds trust and confidence that the council has listened to the community, understands the challenges ahead and has a clear plan to respond.

I am confident the Ipswich City Council Corporate Plan 2026–2031 meets those expectations. It builds on the progress made under council's previous five-year plan, with its focus on being a trusted and leading organisation. Over the past five years, council has strengthened its workplace culture and capability. It has created a safer and more respectful workplace, with clearer expectations and more consistent ways of working, so our people are better supported to deliver for the Ipswich community.

Over the next five years, council will build on this foundation with a strong emphasis on value for money services to the community and long-term sustainability for the organisation. As cost-of-living pressures continue to affect households and businesses we will focus on using our time and resources wisely, carefully considering the services we deliver, the projects we prioritise and how we deliver them efficiently and effectively.

A clearly focussed, outcomes-driven plan is essential to council continuing to work towards achievement of the community's vision for Ipswich. The Ipswich City Council Corporate Plan 2026–2031 continues the four themes: vibrant and growing; safe, inclusive and creative; natural and sustainable; and trusted and leading organisation. Following thorough community engagement, the plan outlines priority, enduring and foundational outcomes to be achieved, explains how they will be delivered and identifies the key measures that will track progress.

Community confidence in council and its services is strengthened not only by clear goals, but also by the processes that ensure they are delivered consistently and transparently. This Corporate Plan brings together expected outcomes and indicators of progress so readers can understand council's priorities and how performance will be measured. We will report on progress through council's Annual Report to support accountability and keep the plan current.

I am incredibly proud of the achievements made in delivering the previous five-year Corporate Plan – it has been a shared, organisation-wide effort. I very much look forward to the council team working together to continue to seize the opportunities, navigate the challenges and deliver on the Ipswich City Council Corporate Plan 2026–2031 for the Ipswich community.

Sonia Cooper

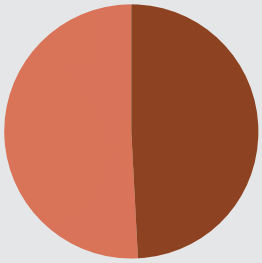
IPSWICH IN NUMBERS

Our community

CURRENT POPULATION
as at December 2025
270,624

GENDER
Ipswich LGA %

Male	49.40%
Female	50.60%



MINORITY GROUPS*
Ipswich LGA %

ATSI	5.50%
PLWD	19.00%
CALD	14.10%
LGBTIQA+	4.00%



MEDIAN AGE
35

LAND AREA
1,092km²

NATURAL AREA NETWORK
7,700ha

PARKS
434

COUNCIL MAINTAINED ROADS
1,975km

COUNCIL MAINTAINED FOOTPATHS AND BIKEWAYS
1,943km

ATSI: Aboriginal and Torres Strait Islander
PLWD: People Living With Disability
CALD: Culturally and Linguistically Diverse
LGBTIQA+: Lesbian, Gay, Bisexual, Transgender, Queer/Questioning, Intersex and Asexual/Aromantic

Our organisation

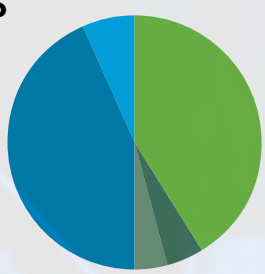
NUMBER OF STAFF

as at December 2025

1,524

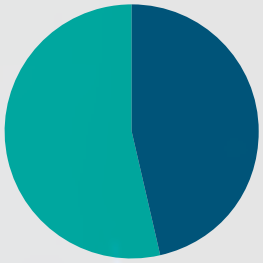
EMPLOYEE TYPES

Permanent	82.70%
Fixed term	9.20%
Casual	8.10%
Full time	86.80%
Part time	13.20%

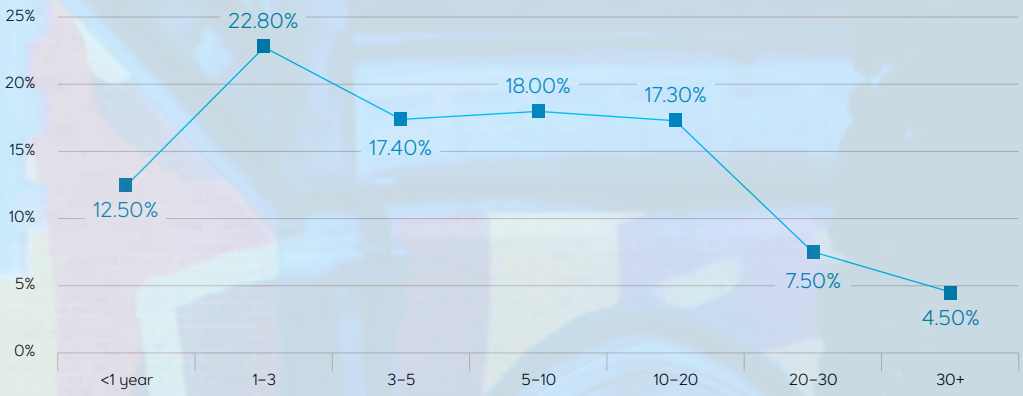


STAFF GENDER

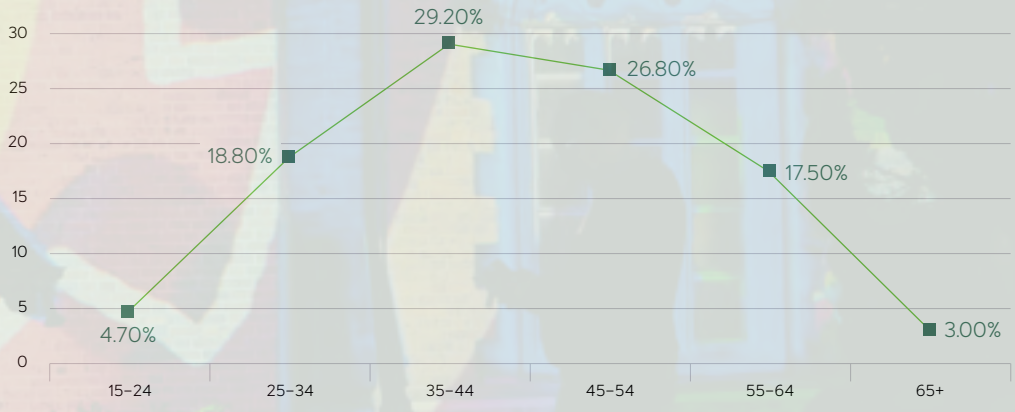
Female	46.60%
Male	53.40%



YEARS OF SERVICE



AGE BREAKDOWN





COMMUNITY VISION

Ipswich is a city of opportunity. In our vibrant and diverse community, sustainable practices ensure we are well-prepared for growth, securing a thriving future for all.

ABOUT OUR CORPORATE PLAN

Council's role

Councils in Queensland are required to engage with their communities and adopt a 5-year corporate plan which outlines:

- the strategic direction of the council
- how the council will measure its progress towards achieving its vision
- specific details for each commercial business unit including outlining each unit's objectives and describing the nature and scope of its significant business activities.

Ipswich City Council (council) provides a wide variety of services to support our community. Council's role in providing these services will be varied and influenced by needs, demand, costs, legislation and community expectations. Other stakeholders, including State and Federal Government agencies, businesses and community groups also have a responsibility to contribute towards achieving the community vision. Council's long and medium-term strategies and plans as well as community engagement assist to establish an integrated view of the priorities for the next five years to ensure all decisions are made in a consistent and transparent manner. Collectively, this provides the foundation for our advocacy to obtain investment from the Federal and State governments on deliverables that our community needs.

The community's role

All members of the community can play a significant role in supporting and achieving the vision for Ipswich, with many opportunities to contribute to achieving great outcomes. Council encourages all members of the community to consider how they can have an impact and help influence the vision of Ipswich being a city of opportunity for all.

Annual planning

The Corporate Plan informs our annual planning process and budget and sets the parameters to measure our performance (reported through our Annual Report). Each year we review our performance, strategic and operational risks, key financial policies, services and assets. This enables us to make decisions about our annual planning and budget in accordance with our strategic priorities.

How we will monitor and report our performance

Council will monitor performance against implementation of the Corporate Plan through quarterly reporting against our Annual Plan, as well as reporting against the Corporate Plan performance in our Annual Report. These regular reviews are presented to Council at Ordinary Meetings to help to ensure the Corporate Plan retains its currency and relevance and is achieving progress towards the priority outcomes for the city.

READING THE CORPORATE PLAN

The Corporate Plan 2026-2031 has **four themes** that cascade from the Community Vision of Ipswich as a City of Opportunity for all.



EACH THEME HAS THE FOLLOWING COMPONENTS	
Goal	Defines the strategic direction for council to progress our vision under each of the themes.
Outcomes	Describes what the future looks like.
Pathways	The action commitment we are going to focus on over the next five years.
Indicators	The indicators measure progress towards achievement of the goals and outcomes, delivered through the pathways.

EACH PRIORITY PROVIDES CLARITY ON COUNCIL'S ROLE	
Deliver	Plan and implement funded services, programs and projects.
Facilitate	Assist others to undertake activities by bringing interested parties together.
Partner	Collaborate and work with external stakeholders to achieve shared goals.
Advocate	Promote the interest of the Ipswich community to influence decision makers.
Regulate	Regulate activities through legislation and local laws.



CORPORATE PLAN ON A PAGE

Our Corporate Plan supports the implementation of the Community Vision. It describes the outcomes we are working towards and our measures of success.

Enduring Outcomes represent elements of the Community Vision that remain important to the community but are not identified as priorities for significant additional investment within the current five year Corporate Plan period. While these outcomes will not be a primary focus for resourcing or strategic initiatives during this term, they continue as enduring outcomes.

THEMES		PRIORITY OUTCOMES
Vibrant and Growing		▪ Maintenance and delivery of core, growth-sequenced local road and community infrastructure is prioritised. ▪ An accessible and well-connected active and public transport system that serves growth areas and links key centres, reducing the reliance on road capacity expansion. ▪ Ipswich has quality, sustainable and culturally inclusive urban environments.
Safe, Inclusive and Creative		▪ Our community's safety and health are supported. ▪ The suburban amenity and connection of areas is improved. ▪ The community is active, healthy, creative and connected.
Natural and Sustainable		▪ A cleaner city underpinned by a circular economy and resource recovery. ▪ A greener city with a thriving natural environment.
Trusted and Leading Organisation		▪ Major Federal and State Government funding supports city-shaping opportunities, including major infrastructure, policy reform and essential services. ▪ Council has strong, transparent governance and responsible financial management. ▪ Council is a safe and respectful workplace in which staff are comfortable to speak up to raise ideas or concerns and are supported to perform at their best.

INDICATORS OF PROGRESS	ENDURING OUTCOMES
▪ Percentage of the LGIP transport network complete ▪ Percentage of visitation growth to LGA ▪ Percentage total of the Principal Cycle Network delivered (km) ▪ Percentage of bus stops meeting Disability Discrimination Act compliance ▪ Ipswich Overall Liveability Index ▪ Reliable and efficient public transport score ▪ Making your way score ▪ Asset Sustainability Ratio ▪ Percentage of overdue priority 1 reactive requests	▪ Continued growth, including economic and social sustainability is supported.
▪ Feeling Safe score ▪ Number of public parks to council standards per 10,000 people ▪ High quality health services score ▪ Cultural facilities score ▪ Sense of community ▪ Social Cohesion ▪ Activation (organised use) of turf fields and ovals measured against the total maximum carrying capacity of council's formal sporting facilities and Community Centres	▪ Cultural landmarks, knowledge and practices are acknowledged and respected. ▪ Ipswich's historical buildings and heritage assets are conserved. ▪ There is disaster resilience within the community. ▪ The community are engaged. ▪ Ipswich has a strong and diverse arts sector for local and visiting artists that contributes to a developing creative economy.
▪ Percentage of waste diverted from landfill ▪ Percentage of council operations powered by renewable energy ▪ Greenhouse Gas Emissions by council ▪ Natural Environment Score	▪ The health of local waterways is maintained. ▪ The natural environment is managed to support the continuation of traditional cultural practices. ▪ Ipswich's interconnected natural environment is planned and managed to balance appropriate network growth, conservation and nature-based recreation, including protection of wildlife habitats.
▪ Funding received per person based on population compared to SEQ ▪ Percentage of overdue Policies and Procedures ▪ Inclusion Factor Score ▪ Learning and Development Factor Score ▪ Operating Surplus including the infrastructure levy ▪ Advocacy Perception score	▪ Responsive, reliable and effective customer service. ▪ The community trust in council services and decision-making. ▪ Procurement practices to support effective service delivery.

VIBRANT AND GROWING

Ipswich is ready for growth, balancing positive social and environmental outcomes while offering vibrant recreational centres, a sustainable transport system, diverse cultural and entertainment options, and an advancing economy that supports businesses and local employment.



Priority outcomes (2031)	Pathways	Council's role
Maintenance and delivery of core, growth-sequenced local road and community infrastructure is prioritised.	**Deliver Priority Growth Infrastructure:** Finalise and implement planning instruments to support Ipswich's rapid growth, with a focus on delivering critical local road upgrades and working towards reducing the funding and delivery gap within the Local Government Infrastructure Plan (LGIP) while clearly differentiating council deliverables from the private development sector, State and Federal advocacy priorities. **Apply Data to Infrastructure Delivery:** Use evidence-based analysis including infrastructure network plans and council asset management systems and processes to prioritise foundational maintenance, and major growth enablers, supported by transparent reporting on pipeline progress, hotspots and backlog reduction.	Deliver, Facilitate, Regulate
An accessible and well-connected active and public transport system that serves growth areas and links key centres, reducing the reliance on road capacity expansion.	**Advance Integrated Transport Planning:** Drive better delivery of active and public transport networks by improving collaboration with key stakeholders and developers, refining evidence-based prioritisation frameworks and improving investment planning, building on the direction set by the Ipswich City Plan 2025, Local Government Infrastructure Plan 2025, iGO Transport Strategy, the iGO Active Transport Action Plan, and the iGO Public Transport Advocacy and Action Plan. **Deliver Active Transport Projects:** Construct safe and accessible walking and cycling infrastructure through efficient project management, targeted investment and pursuing funding partnerships, with a focus on delivering connections to key centres, schools and major public transport nodes. **Secure Public Transport Enhancements:** Advocate for improved public transport services and infrastructure through strong partnerships with State Government and operators with a focus on service frequency, span and deployment of public transport in emerging growth communities.	Deliver, Facilitate, Partner, Advocate
Ipswich has quality, sustainable and culturally inclusive urban environments.	**Strengthen Everyday Urban Quality:** Deliver reliable, safe and well-maintained public spaces through targeted investment in urban infrastructure and activation to support liveability, safety and community confidence, including through new development. **Prioritise Connected, Safe and Inclusive Movement:** Elevate the user experience of walking, cycling and public transport through human-scaled street design, accessibility, shade, safety upgrades and wayfinding to ensure networks are welcoming and functional for all users. **Celebrate Local Identity and Inclusive Public Places:** Enhance the city's character to attract residents and visitors through distinctive arts, culture and events that showcase local stories, heritage and creativity, contribute to a strong visitor and night-time economy, and position Ipswich as a nationally recognised creative city. **Development Assessment and Regulation:** Development Assessment activities focus on delivering the type, location and standard of development identified in the Ipswich City Plan 2025.	Deliver, Advocate Facilitate

Indicators of progress	Source	Current state	2031 Desired state
Percentage of the LGIP transport network complete (based on metres of road delivered and number of intersections upgraded)	Council Data – Infrastructure Strategy Branch	2% links and 1% of intersections – 2023 Data	36% of links and 37% of intersections
Percentage total of the Principal Cycle Network delivered (km)	Council Data – Infrastructure Strategy Branch	31.24% – 2023 Data	45% of Priority A routes identified in the 2021 Priority Route Maps
Percentage of bus stops meeting *Disability Discrimination Act (1992)* compliance	Council Data – Infrastructure Strategy Branch	53% – 2023 Data	70%
Ipswich Overall Liveability Index	Living in Ipswich Report	54.6 Ipswich LGA 59.3 SEQ	Equal to SEQ
Reliable and efficient public transport score	Living in Ipswich Report	5.4 Ipswich LGA 5.6 SEQ	Equal to SEQ
Making your way score	Living in Ipswich Report	-0.13 Trend Ipswich LGA -0.17 Trend SEQ	Invert direction of the trend
Asset Sustainability Ratio	Council Data – Finance Branch	60.04%	>60%
Percentage of overdue priority 1 reactive requests	Council Data – Works and Field Services Branch	20%	<15% overdue
Percentage of visitation growth to the LGA	Council Data – Marketing and Promotions Branch	2.4 million in 2024–2025 Financial Year	5%

SAFE, INCLUSIVE AND CREATIVE

We support welcoming and inclusive places and experiences, ensuring people feel safe and belong, with access to social and health services, sport and recreational participation and an arts and cultural sector that engages locals and attracts visitors.



Priority outcomes (2031)	Pathways	Council's role
Our community's safety and health are supported.	**Collaborative Prevention and Social Support Networks:** Work with State and Federal Government agencies, community organisations and local leaders to coordinate and co-design prevention initiatives, provide the community with clear access to information and resources needed to improve safety, wellbeing, and community resilience while supporting our community and charitable groups to work collaboratively and operate sustainably. **Promote Balanced Compliance with Positive Community Engagement:** Deliver targeted and proportionate compliance actions to address local issues, while strengthening community-led activation, education and early-intervention programs to create safer and more inclusive public spaces. **Safe Access to Public Spaces and Services:** Activation, lighting, pathways, safe access to public transport and park maintenance to enable positive activity, natural surveillance and reduce conditions that contribute to antisocial behaviour.	Deliver, Facilitate, Partner, Regulate
The suburban amenity and connection of areas is improved.	**Implement Neighbourhood Renewal Programs:** Deliver place-based initiatives that strengthen connection and early neighbourhood activation through safe, accessible paths and transport. **Integrate Heritage into Urban Renewal:** Embed cultural and historical values into renewal projects, demonstrating that character and growth can be managed to strengthen Ipswich's identity.	Deliver, Regulate
The community is active, healthy, creative and connected.	**Inclusive Community and Support Networks:** Deliver accessible and welcoming spaces that promote social connection, participation and inclusion across all demographics, supported through co-designed, community-led delivery models and flexible, low-cost community programs. **Activate Lifestyles and Community Capability:** Provide and support diverse recreational opportunities across public and private land and facilities which are supported by sustainable resource and asset planning, clear operational management arrangements, accessible access and information. **Creative Participation and Affiliation:** People of all ages, abilities and backgrounds actively participate in arts and cultural experiences that build belonging, wellbeing, social cohesion and intergenerational connection.	Deliver, Facilitate, Partner, Advocate

Indicators of progress	Source	Current state	2031 Desired state
Feeling safe score	Living in Ipswich Report	-0.09 trend Ipswich LGA -0.17 trend SEQ	Invert direction of trend
Number of public parks to council standards per 10,000 people	Council Data – Natural Environment Branch	20.7 (550 parks and population of 265,854)	>25 parks per 10,000
High quality health services score	Living in Ipswich Report	6.1 Ipswich LGA 6.9 SEQ	Equal to SEQ
Cultural facilities score	Living in Ipswich Report	0.11 Trend Ipswich LGA -0.25 Trend SEQ	Maintain Trend
Sense of community	Living in Ipswich Report	5.9 Ipswich LGA 6.2 SEQ	Equal to SEQ
Social cohesion	Living in Ipswich Report	6.1 Ipswich LGA 6.2 SEQ	Equal to SEQ
Activation (organised use) of turf fields and ovals measured against the total maximum carrying capacity of council's formal sporting facilities and community centres	Council Data - Community and Cultural Services Branch	80.76%	87.5%

NATURAL AND SUSTAINABLE

We take pride in our natural and cultural landscapes and are committed to active stewardship and sustainable practices that mitigates environmental impacts and build resilience to the impacts of climate change, securing a sustainable future as a nationally recognised clean, green city with a thriving circular economy.

Priority outcomes (2031)	Pathways	Council's role
A Cleaner City underpinned by a Circular Economy and Resource Recovery.	**Accelerate Circular Economy Initiatives:** Deliver programs that reduce waste, promote sustainable practices, and improve community and industry participation in resource recovery through clear, practical recycling guidance and evidence-based service design settings. **Sustainability and Climate Risk Mitigation:** Embed sustainability principles and climate risk considerations into planning, infrastructure delivery, and service provision to reduce emissions, increase resilience to climate impacts, and support council's transition to a low-carbon, climate-adapted city.	Deliver, Facilitate, Regulate
A Greener City with a thriving natural environment.	**Facilitate innovation and investment:** Green and blue infrastructure, clean technologies and transparent environmental reporting are resourced to drive long-term environmental, resilience and economic outcomes. **Plan, Protect and Restore Natural Environment:** Guided by council's Enviroplan there will be a focus on strategic land acquisition, evidence-based management, community partnerships and recognition of Traditional Owner knowledge.	Deliver, Facilitate, Regulate

Indicators of progress	Source	Current state	2031 Desired state
Percentage of waste diverted from landfill	Council Data – Resource Recovery Branch	31.46%	55%
Percentage of council operations powered by renewable energy	Council Data – Sustainability Section	85%	Maintain
Greenhouse Gas Emissions by council (Scope 1 and 2)	Council Data – Sustainability Section	13,476 t CO2-e	Maintain
Natural Environment Score	Living in Ipswich Report	-0.04 trend Ipswic LGA -0.06 trend SEQ	Invert direction of the trend



A TRUSTED AND LEADING ORGANISATION



Our community trusts council to make transparent, accountable decisions in the best interests of both current and future generations, while prioritising customer service, good governance, financial and risk management, supported by an empowered and resilient workforce.

Priority outcomes (2031)	Pathways	Council's role
Major Federal and State Government funding supports city-shaping opportunities, including major infrastructure, policy reform and essential services.	**Secure Investment in Major Projects:** Lead program-based advocacy to attract funding for early, transformative infrastructure particularly in fast-growing areas ensuring integrated transport and community-service investments align with current and emerging population growth. **Influence Policy for Local Benefit:** Engage with government stakeholders to shape policy and regulatory reforms that align with council's strategic objectives, investment capacity and risk tolerances, supporting inclusive, sustainable and resilient outcomes for Ipswich. **Enhance access to Essential Services:** Advocate for improved and regionally coordinated cross-government and cross-sector services, ensuring equitable access across the city and stronger collaboration with neighbouring councils, State and Federal Government agencies and industry partners.	Facilitate, Advocate
Foundational Outcomes	**Pathways**	**Council's role**
Council has strong, transparent governance and responsible financial management.	**Deliver Transparent and Accountable Governance:** Strengthen planning, ethical systems and plain-language reporting frameworks to ensure decisions, performance and spending are fairly and equitably delivered, supported by robust planning and grounded in clear roles and responsibilities. **Align Investment with Strategic Outcomes:** Prioritise funding decisions which carefully consider and demonstrate outcomes in the best interest of the city and align with council's strategic planning, needs analysis and council's long term financial sustainability and available resources. **Maintain Strong Financial Management:** Apply sound financial practices and probity, supported by clear decision-making roles, to ensure responsible stewardship, sustainability and continuous improvement.	Deliver
Council is a safe and respectful workplace in which staff are comfortable to speak up to raise ideas or concerns and are supported to perform at their best.	**Embed a speak up culture and positive employee experience:** Deliver initiatives that foster a workplace where staff feel valued, included and empowered to perform at their best and deliver quality service to the community. **Develop capability and invest in leadership:** Provide development opportunities and continue to invest in leadership capability building to deliver high performance and professional growth.	Deliver



Indicators of progress	Source	Current state	2031 Desired state
Funding received per person based on population compared to SEQ	Council Data – Strategy, Governance and Performance Branch	$306.66 per head compared to SEQ $275.03	Maintain funding with growth
% of overdue Policies and Procedures	Council Data – Strategy, Governance and Performance Branch	48%	30%
Inclusion Factor Score	Council Data – People and Culture Branch	66% favorable 22% neutral 12% unfavorable	Increase in favourable
Learning and Development Factor Score	Council Data – People and Culture Branch	63% favourable 25% neutral 12% unfavourable	Increase in favourable
Operating Surplus including the infrastructure levy	Council Data – Finance Branch	2%	6%
Advocacy Perception Score	Living in Ipswich Report	20% favourable 30% neutral 50% unfavourable	Increase in favourable

COMMERCIAL BUSINESS UNIT

Objectives

Ipswich Waste Services (IWS) primary objective is to provide sustainable resource recovery and waste management solutions to residents and businesses of the City of Ipswich.

It is the goal of Ipswich Waste Services to:

- reduce the city's waste disposal at landfills
- increase and expand valuable resource recovery and recycling practices including maximising recovered recyclable materials
- strive for excellence in customer service
- be the benchmark for efficient and effective waste management services.



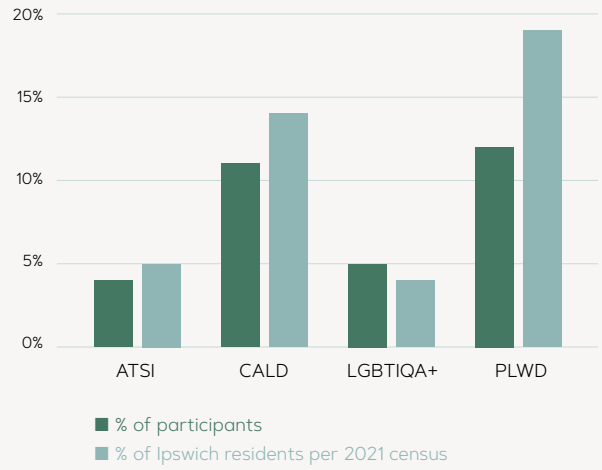
Significant Business Activity

Ipswich Waste Services provides essential waste and resource recovery services to the City of Ipswich through:

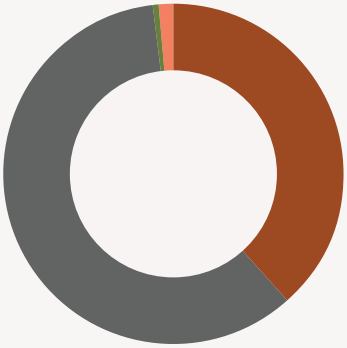
- facilitating household general waste, recycling and garden organics collection services
- providing commercial collection services to the businesses of Ipswich and surrounds
- operating the Riverview and Rosewood Resource Recovery Centres
- servicing public place bins for the city and supplying other public amenity collection services
- providing waste removal solutions for temporary and special event hire requirements, including skip bin hire
- delivering waste education to the community
- providing assisted household waste collection services and medical assistance bin services
- providing household bulk waste collection services
- conducting waste and resource recovery campaigns and educational programs.

COMMUNITY ENGAGEMENT ON CORPORATE PLAN DEVELOPMENT

MINORITY GROUPS

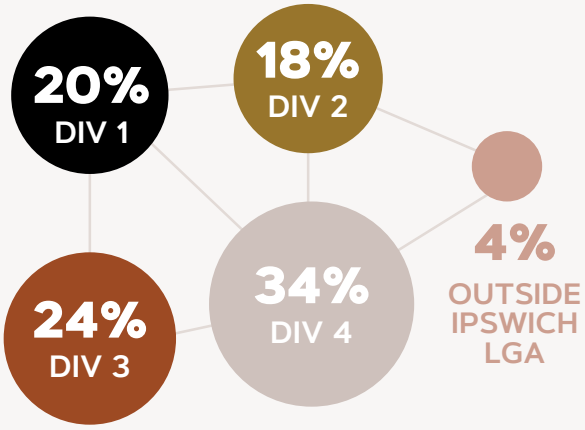


GENDER

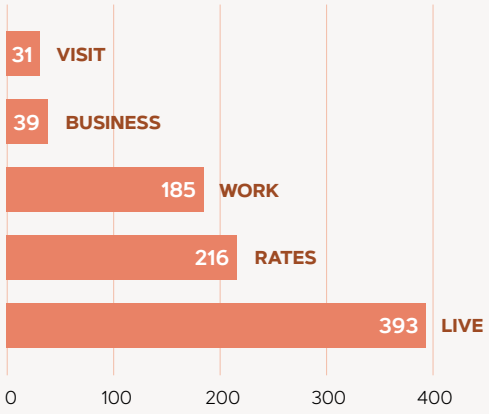


Male	38.55%	Non binary/Gender diverse	0.68%
Female	59.64%	Prefer not to say	1.13%

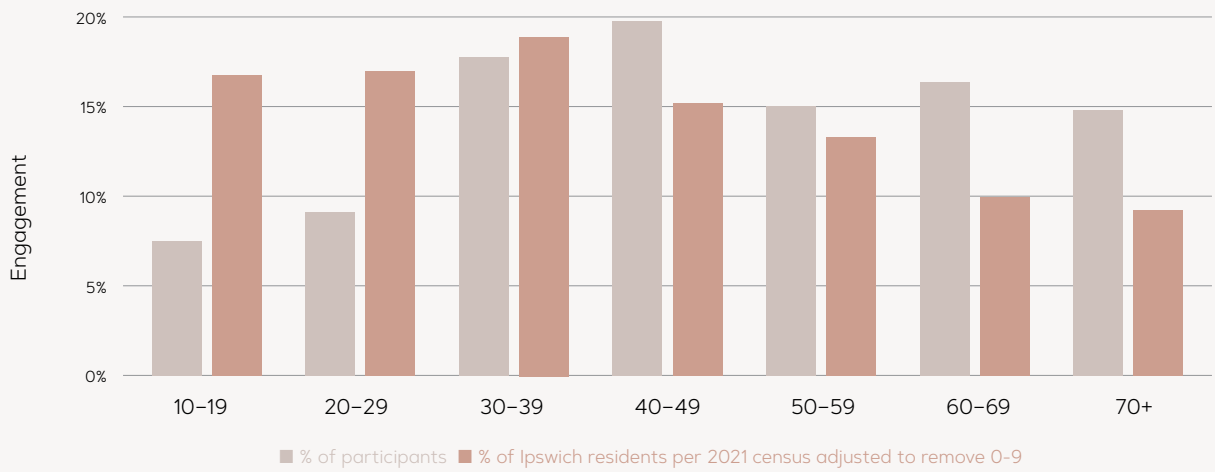
% OF PARTICIPANTS BY LOCATION



RELATIONSHIP TO IPSWICH



AGE



ATSI: Aboriginal and Torres Strait Islander
PLWD: People Living With Disability
CALD: Culturally and Linguistically Diverse
LGBTIQA+: Lesbian, Gay, Bisexual, Transgender, Queer/Questioning, Intersex and Asexual/Aromantic

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